

# RESET PASSWORD AND GET ACCESS TO ONLINE BANKING

Dear member,

Whether you forgot your password and would like to get access again, here are the instructions to receive a temporary password and reset your online banking.

\*\*\* If you have not requested online banking and questioned if you are a “first time user” please call our branch and one of our staff will be happy to turn on the online banking access for you. We do require a lapse of 24 hours in order for you to receive access as well as and a good email on file.

\*\*\* Perform the following steps using any browser on a computer, laptop, tablets, and few mobile devices:

1. Go to [www.sdacreditunion.com](http://www.sdacreditunion.com)
2. Login in your LOGON ID, Click "OK"
3. Next, it will be directed for you to input your password, however you will click "FORGOT SECURITY CODE?" in gray letters on the bottom.
4. Title of webpage will say “Reset Security Code”. Please enter LOGIN ID and click “I’m not a robot” perform the puzzle requested and click “OK”
5. A temporary password will be sent to you via email in which we have listed in our records. If you do not have an email listed with us or would like to change to a different email address, please contact CAFCU branch during our business hours.
6. Access your email and input your new temporary password that was sent to you by us to help you reset your password.
7. After password successfully change, please try logging in to our app.

At your service  
Online Banking Dept

Questions? Please call/ email our office at  
**(818) 246-7241** or  
[operations@sdacreditunion.com](mailto:operations@sdacreditunion.com)

during our office hours  
M-TH 7:30AM-4PM and FRI 7:30AM – 12:30PM

